Trouble shooting IEEE1394 (Firewire) connection for VLZ5 and VLZ7 Digital Video Cameras. (Windows XP)

Step 1: Check whether you have a Firewire interface installed and whether Windows recognises the interface.

How:

Power up your computer without connecting the camera.

Go to Control Panel ➔ System ➔ Hardware ➔ Device Manager

Check for the IEEE 1394 entry in the listing as per below

If the IEEE 1394 Bus host controller is not listed then you do not have a Firewire interface installed or the interface is not working.
Step 2:
Connect the Firewire cable to the camera as per below.
Connect the Firewire cable to the PC. Power up the camera.

As soon as you power up the camera, a wizard will pop up asking you what you want to do.

Select Ok if you want to start using Microsoft Moviemaker.
Recording screen of Moviemaker

Record

- **Record:** Video and audio
- **Video device:** Sharp DV Device
- **Audio device:** Sharp DV Device
- **Record time limit:** 0:30:00
- **Create clips**

Setting:
- **Medium quality (recommended)**

Video for e-mail and dual-channel ISDN (1.28 Kbps)
- 320x240 pixels
- 15 frames per second
- 90 hrs. 05 min available on drive C:

Elapsed 0:30:00

[Record] [Cancel]
If the Wizard / Moviemaker does not pop up, check in Device Manager whether the Sharp VLZ5 or VLZ7 camera is registered as a Imaging Device → Sharp DV Camcorder. No driver needs to be loaded, a built in Microsoft driver is used with the cameras.

If the IEEE1394 controller shows up in Device Manager and reports it is working fine, any problems with recognising the camera could be caused by

a) a defective Firewire (IEEE 1394) cable or
b) defective VLZ camera.

You can have you camera checked at a service centre in your state. You can search our web site for the location of a service centre near you.